## Purpose of cycle:
To test the “Unplanned Activity Tool”

### What questions will be answered:
- Do we like the size? Is it small enough to fit into a pocket, but big enough to read?
- Is the tool easy to use?
- Will the cardstock hold up for an entire shift?
- Did we leave anything off of the form?

### Predicted answers:
- It will fit nicely into a lab coat, yet it will be big enough to use
- It will be easy to use the tool
- The cardstock will hold up for an entire shift without falling apart
- We may have left off a few things that we haven’t thought of

## PLAN

### What change are we testing:
Using the “Unplanned Activity Tool” to collect data

### What data will need to be collected:
Qualitative feedback, inspection of tool after being used for a shift

### How will it be tested:
1 attending physician will carry the tool in pocket and use tool for 1 shift

### How will you collect this data:
Dr. Courtlandt will return the tool to Wendy & Jessica and will offer her feedback

### Who will test it:
Dr. Courtlandt

### Who will collect it:
Dr. Courtlandt, Wendy, & Jessica

### Where will it be tested:
LCH floors

### Where will it be collected:
Our office

### When will it be tested:
During shift on 8/4/09

### When will it be collected:
8/5/09

## DO

**Carry out the plan. Record data, observations, problems encountered:**

Dr. Courtlandt carried the tool in her pocket on 8/4/09. She reports that it fit perfectly into her pocket and that it held up for an entire shift. She lost the tool several times because the white paper blended in with other papers.

## STUDY

**Analyze data and summarize results. Do the results agree with the predictions?**

- Dr. Courtlandt reported that the size was “perfect,” however she would like the tool printed on colored paper to find it easier.
- Dr. Courtlandt reported that the tool was easy to use. She was, however, confused by the “Turnaround time …” categories. We decided to change the wording to “Waiting for…” We also removed “Turnaround time for pharmacy” because this is a nursing delay more than a physician delay.
- Dr. Courtlandt had us add the category “Waiting for consult.”
- She also had us add “on call or post call” to the top of the tool, because this is an important distinction.

## ACT

**What action are you going to take as a result of this cycle?**

- [ ] Adopt change “as is”
- [X] Adapt change and test again
- [ ] Expand change and test again
- [ ] Abandon change

**What is the purpose of your next cycle:**

Since we made several changes to the tool, we decided to try it with Dr. Noonan in the next cycle before passing it out to multiple physicians.