Dear Valued Patients and Parents/Guardians,

Thank you for choosing Charlotte Pediatric Clinic for your child's healthcare needs. We provide comprehensive care focused on prevention, as well as evaluation and management of your child's complaints and concerns.

Insurance companies are now dictating how physicians bill for these services.
There are **two** definitions that you need to be aware of that define office visits:

1. **Preventative or "Well Child" Exam**

   This visit is designed to review your child's growth and development. This visit is <u>not</u> designed to address specific complaints or to manage known medical problems. This is usually a visit to review preventative health issues such as:

   - Growth and development
   - Immunizations
   - Physical Exam
   - Activities of healthy living
   - Patient Family History

2. **Office Visit or "Sick Visit"**

   This visit is designed for the evaluation and management of a single or multiple complaints such as:

   - Ear infections
   - Allergies
   - Chronic medical conditions that are flaring or require follow-up
   - Respiratory infections
   - Complex behavioral issues

During your child's preventative or "well child" exam today, other concerns, issues, forms, labs, or vaccines may be addressed or performed that are not considered part of your preventative care benefits by your insurance carrier and could be considered an office visit. Please be aware that there is a possibility that these concerns/issues/forms/labs/vaccines will not be covered by your insurance carrier (depending on your individual insurance coverage) and could therefore be applied to your deductible/coinsurance. You may also be assigned responsibility by your insurance company for a sick visit co-pay/co-insurance, in addition to, one for the well visit.

Should you have additional questions regarding this information and/or the billing of your child's visit today, please contact your insurance company to ask questions specific to your coverage.

Thank you again for choosing Charlotte Pediatric Clinic.