



Interested in Joining the MedCenter Team?

Carolinas HealthCare System's MedCenter Air has several positions open for clinical staff, including emergency medical technicians (EMT), paramedics, respiratory therapists and registered nurses.

Requirements for the **EMT** are:

- Minimum of one year field experience.
- Emergency vehicle driver course and basic trauma life support course within six months of hire.

Requirements for the **Paramedic** include:

- North Carolina EMT-paramedic certification with national registry preferred.
- Cumulative experience of three years preferred.
- Advanced Cardiac Life Support (ACLS), Pediatric Advanced Life Support (PALS) and a trauma course.

Paramedics function under written MedCenter Air protocols, as well as North Carolina EMS state protocols. Requirements for **respiratory therapists and registered nurses** are:

- Minimum of three years critical care/emergency department experience.
- Previous transport experience and/or EMT-P credential preferred.
- Function as part of MedCenter Air's medical transport team.
- Provide care to patients outside the hospital on varying modes of transport, which may include ambulance, helicopter and fixed wing aircraft.
- Able to lift 250 lbs. with one assistant and meet the MCA fit-for-duty policy and weight restrictions for safe aircraft operations.

To join our team, visit www.carolinasmedicalcenter.org and follow the career link. For more information, e-mail Brian Sutton, team leader, at brian.sutton@carolinashealthcare.org.

- BCLS and ACLS.
- One of the following: PALS/PEPP/ENPC.
- One of the following: TNCC/PHTLS/BTLS.
- NRP preferred.
- Instruction status in one of the previous courses within one year of hire.
- Upon hire additional certifications may be required.

Upcoming Events

South Carolina EMS Symposium

March 28-31
Myrtle Beach, SC

Medical Transport Leadership Institute

April 22-27
Wheeling, WV

EMS Night Out

May 2012
Alexander County NC, Pre-Hospital Burn Care

EMS Night Out

July 2012
Lincoln County NC, RSI Pharmacology

Become our Fan on Facebook for more educational opportunities in your area.



MedCenter Air aircraft.



MedCenter Air team training.



Code Baby Receives Local and National Recognition

MedCenter Air has earned local and national accolades for Code Baby. In September 2011, MedCenter Air was recognized for its innovative practice for air medical transport, and presented Code Baby at the Air Medical Transport Conference (AMTC) in St. Louis. In November 2011, Carolinas Medical Center nursing leadership honored MedCenter Air for Code Baby service excellence.

The MedCenter Air team, which launched Code Baby in March 2011, recognized a need to deliver definitive care faster than the current practice to our neonatal population. Since Code Baby launched, response times have improved by 42 percent. MedCenter Air's Code Baby response times are now within three minutes of those for Code STEMI.

On Feb. 7, 2012, beginning with CMC Steele Creek, Code Baby rolled out to regional referring facilities. A referring facility can activate Code Baby simply by calling the Physician Connection Line (PCL) and saying "I have a Code Baby."

MedCenter Air is excited about this groundbreaking development and the difference it will make in the lives of the smallest patients.



Code Baby allows for faster care.

Addition to Rock Hill Base

MedCenter Air recently added a Chevrolet Suburban known as a "fly car" to the fleet of vehicles at the Rock Hill base. The "fly car" provides patients with critical care ground transport during periods of inclement weather when the aircraft is unable to fly.

If a facility has a patient that requires critical care, MedCenter Air can dispatch the "fly car" with air crews on

board. MedCenter Air's communications center will arrange transport with a local ground transport service. MedCenter Air crew will bring all equipment needed to ensure a safe, bedside-to-bedside transport. Therefore, no change is needed when activating transport as the charge person and communication specialist will coordinate all logistics when utilizing the "fly car."



Emergency vehicle drivers training at the International Academy for Professional Drivers ambulance operations course.

MedCenter Air Crews Complete Driver Training

As part of our commitment to safety and excellence, the crews of MedCenter Air recently trained in driving emergency vehicles using the International Academy for Professional Drivers ambulance operations course.

The course teaches skills and best practice techniques required for navigating unpredictable traffic in all types of conditions. Student drivers learn how to provide a stable platform for medics who may be with a patient – with special attention placed on acceleration, braking and turning forces, applicable to all people within the vehicle. Low-speed, high-stress track training provides a realistic environment in which to practice safe and efficient ambulance emergency vehicle operation.

The highlight was the road course, designed to simulate an ambulance traveling at increased speeds. When faced with multiple obstacles, crews learned to safely navigate the vehicle away from danger while maintaining a comfortable ride for those in the patient care compartment.

Customer Satisfaction Surveys

MedCenter Air depends on customer feedback to improve services. Crews should provide a card with a request number at the time care is transferred. If the crew does not offer this card, a customer satisfaction survey can be completed at www.medcenterair.com. If the request number is not available, the date of transport can be used.

Everyone involved in the transport process is encouraged to complete a survey, including communications center staff. Completed surveys are entered into monthly random drawings to receive MedCenter Air gear. Our goal is excellence; and your feedback is important.

